LENDING PROFESSIONAL ONBOARDING

STEP 1: Review Training Videos and Guides

In order to be granted access to MHDC's Loan Management System, each lending professional must review all training material and videos under the Training Video Library heading here:

https://mhdc.com/services/lender-resources/become-a-certified-lender/

STEP 2: Request the Certification Test

After viewing all training videos, the lending professional may request the opportunity to take the certification test by emailing lender.certifications@mhdc.com. MHDC will provide a Training Attestation for you to sign and submit within the certification test.

STEP 3: Complete the Certification Test

MHDC will send a link and password, along with instructions, for the certification test.

STEP 4: Receive a Passing Score

The test is auto-graded and results are provided both to you and to MHDC upon completion.

STEP 5: Receive Login Credentials

Passing results (70% and higher) will receive an e-mailed invitation to the MHDC Loan Management System.