

## MHTF-DR Frequently Asked Questions

### MHTF-DR Application

#### How long will the application be open?

 The application is expected to be open until December 31, 2025, pending availability of funds and subsequent disaster events

#### Can I request feedback on my application?

 Yes. Grantees can request feedback on their application once a funding decision has been communicated. Submit feedback requests to cp.programs@mhdc.com.

# How quickly will I receive a funding decision once I have submitted the application?

 Decisions should be made within 2 weeks of submission. If the application requires cures or additional information is requested, it will extend the timeline.

### What will I need to do after I get approved?

 The grantee will receive a contract attached to their email funding notification. The funding notification email will contain instructions on how to submit Grant Agreement documents.

## Can the public see who has been approved?

• Funding approvals will be updated regularly on MHDC's website.

## Who should letter(s) of support come from?

• The application requires the submission of two letters of support if your organization does not currently have standard MHTF funding. Letters should be created by collaborative organizations or elected officials.

## Can independently reviewed financials be submitted if the organization is not required to have "audited" financials.

Yes.

#### MHTF-DR Timeline and Grant Processes

#### How quickly will I get funds after I get approved?

 Grantees can expect to receive their first deposit of 25% of the award in approximately 2 weeks from the execution of the grant agreement.

## What if I apply for admin or case management in my application but don't end up needing the full amount?

 Funds can be used in any eligible component that was included in the grantee's original grant application. If the 10% case management cap or the 3% admin cap are not going to be reached by the grantee, funds can be used in direct service categories instead.

### What if I fully expend the awarded funds and need more?

 Once a Grantee has demonstrated that their grant is 75% expended, they can request a contract modification for additional funds to cp.programs@mhdc.com. MHDC will evaluate the grantee's request based on demonstrated need and program compliance. Modifications will be contingent on availability of funds.

#### What if additional disaster events occur?

 If additional disaster incidents occur within the grant period, MHDC will evaluate the grant timeline and will update program documents to include any additional eligible incidents or counties.

### Are there match requirements or spend down requirements?

 This program does not include match requirements. The expectation is that organizations are reporting expenditures a minimum of once per quarter to remain compliant with the program.

#### Do funds get paid directly to the landlord?

 Yes. Rental assistance funds will need to be paid directly to the landlord listed on the lease agreement. Payments for utilities, mortgage, etc. are expected to be paid directly to the utility company or mortgage provider.

## Can organizations use the same contractors for this grant that we also used for the HERO grant?

 Please indicate on the Contract Pre-Screening sheet that the contractor has been approved to bid for HeRO. Staff will review the contractor's information and will reach out if anything additional is necessary.

### MHTF-DR Client Files and Recordkeeping Requirements

#### Where can I find recordkeeping requirements for my grant?

• The easiest reference point for documentation requirements is going to be the program's <u>desk guide</u>. Appendix B of the desk will break down the required forms, how to complete them, and when they should be used..

# What happens if I am struggling to obtain 2 bids for home repair due to contractor shortages?

• Contact <a href="mailto:cp.programs@mhdc.com">cp.programs@mhdc.com</a> to request a waiver. Proof of attempts to obtain bids might be required.

## How is "uninsured" or "underinsured" defined for this grant?

 MHTF-DR funding is intended for uninsured or underinsured households. To be determined underinsured, the household will need to be able to demonstrate a claim denial or proof or partial coverage of a claim related to the disaster event.

## Does having a FEMA benefit or other disaster funding disqualify a household?

 If the household has received other benefits, it does not immediately disqualify them from receiving MHTF-DR assistance. It is understood that other forms of assistance might cover parts of property damage in the instance of home repair. The household will be required to certify that the exact services received from MHTF-DR are not duplicated by any other funding source.

### Are insurance deductibles an eligible use?

No. this is currently not an eligible use of funds.

#### What is the allowable number of months of assistance?

Households can receive up to 24 months of ongoing assistance. This
timeframe accounts for if program extensions or subsequent disaster
events if they were to occur. The 24 months applies to any ongoing
assistance, including hotel/motel stays.

#### Can funding be used to cover shelter operations or repairs?

• No. The intention of the program is to serve individual households with housing services or home repairs.