

# Service Enriched Questionnaire

## Identified Population

What is the identified population? (Select all that apply)

☐ Children of tenants

☐ Elderly households

☐ Formerly homeless individuals and families

☐ Individuals with physical and/or developmental disabilities

☐ Individuals diagnosed with mental illness

☐ Individuals with children

☐ Other:

☐ Total number of units

Provide local data to support the need for services (i.e., Point-in-Time Count numbers, Veterans, disabled numbers high)

Is this development a later phase or rehabilitation of an existing site? ☐ Is a Service Coordinator currently in place along with services? ☐

How will Service Coordinator responsibilities expand for the proposed development?

## Services Provided:

1. What services will be offered to Residents? (Please give us at least one per category)

Type: **Housing Stability**

Service	Frequency	Details	Service Provider	LOI

Type: **Increased Income and/or Employment**

Service	Frequency	Details	Service Provider	LOI

Type: **Physical and/or Mental Health**

Service	Frequency	Details	Service Provider	LOI

Type: **Quality of Life**

Service	Frequency	Details	Service Provider	LOI

Type: **Social and Community Connections**

Service	Frequency	Details	Service Provider	LOI


2. How will the residents be informed of the services at entry to development?

3. How will the residents be informed of the services throughout their residency?

4. Will services be offered on-site?

Where will the services be provided?

How will transportation be addressed for off-site services?

5. Are fees charged to residents for any services provided?

Describe the fee structure:

6. Are services including case management required for tenant to maintain housing?

Explain what happens if services and/or case management are refused:

**Service Coordinator:**

1. Will a Service Coordinator office be on-site?

How many hours a week?

2. Will the Service Coordinator work on more than one service enriched site?

Explain how the responsibilities will be split between the sites and the number of hours dedicated to each site:

3. How will the Service Coordinator salary be paid?

4. Will the Property Manager act as Service Coordinator in addition to managing the property?

How many hours per week will be dedicated to services coordination?

Describe management's experience with service coordination of the services to be offered for the target population:

5. Will the Service Coordinator be hired by property management?

6. Will the service coordinator be an employee of a community service provider?

7. Approximately what percentage of clients are served by the Primary Provider:

(When added together, the following percentages may not equal 100%)

  
  
  

Chronically homeless

Homeless

Unaccompanied minors

Survivors of domestic violence, stalking, or sex trafficking

  
  

Disabled

Severely mentally ill

Veterans

  
  

Elderly

Substance abuse

Youth aging out of foster care

Ex-offenders

How many years has the primary service provider worked with the target population?

List the mission statement of the primary service provider:

What are the proposed positive impacts for residents related to the following Service Enriched features?

(Check all that apply and describe the action steps and how you will know the actions are successful)

<input type="checkbox"/>	Housing Stability	
<input type="checkbox"/>	Increased Income and/or Employment	
<input type="checkbox"/>	Physical and/or Mental Health	
<input type="checkbox"/>	Quality of Life	
<input type="checkbox"/>	Social and Community Connections	

8. Is the primary service provider a primary provider on any other MHDC approved service enriched development?

List all MHDC approved developments the primary service provider is the primary provider on:

9. Describe how the Primary Service Provider or Service Coordinator will collaborate with other community providers: