



A simple black silhouette of a house with a chimney on the left side of the roof.  
**Missouri Housing**  
Development Commission

# Service Enriched, Veterans Housing Priority

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# Agenda

- Reviewing the 2023-2024 language as it pertains to the Developer's Guide.
- Gain an understanding of the expectation and guidance of the Service Enriched and or Veterans Housing Priority.

# Service Enriched Definition

- Service-Enriched Housing enhances the connection between affordable housing and supportive services. MHDC recognizes the advantages of supportive housing to individuals, communities and on public resources. To encourage more comprehensive housing environments for vulnerable populations, proposals offering significant services tailored to the tenant population will receive a preference in funding (“Service-Enriched Priority”).
- To qualify for the Service-Enriched Priority, a proposal must have a defined population, demonstrate the services are adequate for the population. Services need to be substantial and not typical of a standard development. Proposed services should take into account the unique characteristics of residents.

# Service Enriched Housing Priority

- Applicants seeking designation under the Service-Enriched Priority must provide substantial resident services appropriate to the population served by the development. This would include services that are supportive of the resident population.
- For example: A senior development which only offers transportation to residents for shopping once a week and a monthly potluck dinner, while encouraged, is not sufficient to qualify for the priority.
- For example: A family development which offers numerous children and family activities ie. Game nights, homework help, afterschool programming, back to school events or health fairs would be supportive and substantial to that population.

Proposals will be looked at more favorably if they offer an extensive menu of services that address the desired program outcomes previously mentioned.

# Service Coordinator

- The property must employ staff dedicated to providing social services (Service Coordinator) or contract with a service agency to provide a service coordinator.
- The purpose of the service coordinator is to direct the service program, provide coordination of services with agencies and other service providers, and work with residents to identify programmatic needs. MHDC looks favorably at service coordinators that work at the property and have office hours available to meet the needs of the residents.

# Veteran's Housing Priority Definition

**Veteran's Housing applicants must apply under the Service Enriched Priority.**

- Applicants developing Service-Enriched Housing targeting Veterans are eligible for this priority. Developments must offer significant services tailored to the Veteran tenant population. Provided services should enhance Veteran tenant housing stability and independence. A substance abuse program **must** be included in the proposal and are also subject to the requirements of the SE priority.
- At time of application, letter(s) of intent for service commitment(s) shall be in-place with a provider(s) who specialize in, or have substantial experience in, providing services to Veteran populations. If the applicant does not engage with a third-party service provider, support must be provided in the application which demonstrates the substantial experience the applicant has with providing services to Veteran populations.

# Housing Priorities at a Glance



## Housing Priorities

### Permanent Supportive Housing

Person who has a physical, mental or emotional impairment.

Person who is experiencing, or being treated for, or has diagnosis or history of mental illness.

Person who has a developmental disability.

Those qualifying for the Independence Enabling Housing Units priority.

### Vulnerable Populations Priority

Person who is homeless as defined by HUD (including survivors of domestic violence and human or sex trafficking).

Youth transitioning out of foster care.

### Service-Enriched Housing Priority

Senior Households

Individuals with children

Formerly homeless individuals and families

Individuals diagnosed with mental illness

Individuals with physical impairment and developmental disability

Children of Tenants

Those qualifying for the Veterans Housing Priority

Service-Enriched Housing enhances the connection between affordable housing and supportive services.

### Set - aside Preference

The Set-aside preference is an incentive for developers to develop housing that is safe, decent, affordable, and targeted to identified individuals and families at high risk of housing instability.



# Application Requirements

Supportive Service Plan

Letter of Intent

Service Coordinator Job Description

Substance Abuse program **\*Requirement for Veteran's Housing**

All information should be fully executed at the time of the application submittal





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**Questions?**

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