

Operating Assistance Program (OAP) Application and Submission Guidance

Tuesday, September 2, 2025



MHDC.com

Operating Assistance Program

- MHDC Staff Presenters:
 - Julie Smith, Director of Strategic Initiatives
 - Scott Hanak, Director of Asset Management
- Housekeeping:
 - Presentation will be recorded and posted after webinar is concluded
 - Questions can be asked using the Question box on the Go To Webinar Panel
 - Questions will be answered as time allows
 - Further questions can be submitted to <u>OAP@mhdc.com</u>



Purpose

 The Operating Assistance Program (OAP) was created to support operating expense shortfalls in properties currently within MHDC's multifamily housing portfolio.



Funding Availability

- Funding awards will be made based on the availability funds.
- Awards will be made during the January 2026 MHDC Commission meeting.
- Upon Commission approval, awarded applicants will be notified of the Board-approved assistance award and the MHDC requirements that accompany such funding approval.
- Operating assistance funds will be structured as a 0% interest, forgivable soft loan.
- Awarded properties will be required to meet annual financial reporting requirements and may be subject to additional reporting requests as determined by MHDC.



Application Submission

- Applications will be accepted beginning September 02, 2025, at 9:00 a.m.
- Application submission must be received by October 01, 2025, at 3:00 p.m.
- All proposals must be submitted on the OAP application through MHDC's Asset Management Reporting System (AMRS): https://amrs.mhdc.com.
- Applications received list will be posted to MHDC's website



Standards of Conduct

- OAP is considered a competitive matter and MHDC Standards of Conduct requirements and procedures apply
 - Disclosure Period:
 - The period of time after an Interested Party submits a proposal, application, bid or response in a Competitive Matter
 - Quiet Period:
 - The period of seven days prior to a scheduled vote by the Commission on a Competitive Matter
- MHDC's Standard of Conduct Policy is available on MHDC's website www.mhdc.com.



Program Information

- Program materials and information:
 - https://mhdc.com/programs/asset-management/operating-assistance-program-oap/
- Information and access for Asset Management Reporting System (AMRS):
 - https://mhdc.com/programs/asset-management/program-compliance/complianceresources/amrs/
- Direct all program related questions to:
 - OAP@mhdc.com



Eligibility Requirements

- Property is currently in MHDC's compliance portfolio; and
- Property is within the initial tax credit compliance period, or the property is within the loan affordability period as detailed in its Regulatory Agreement; and
- Property has an Expense or Debt Coverage Ratio below 1.20 for each of the calendar years 2023 and 2024; and
- Property is in compliance with MHDC and specifically MHDC's Asset Management compliance policies prior to October 1, 2025, which includes, but is not limited to, the submission of the Annual Owner Certification and audited financial statements for each of the calendar years 2023 and 2024; and
- Property was subject to MHDC Asset Management compliance policies for each of the calendar years 2023 and 2024 for the most recently awarded MHDC funding for the property.

Other Eligibility Requirements

- Units eligible to be included in the operating assistance subsidy calculation must meet the following criteria:
 - Occupied
 - Tenant move in-date on or before April 30, 2025
 - Note: project-based voucher units do not qualify
- Properties that meet the following criteria do not qualify for funding:
 - Operating in the extended use compliance period with no active MHDC/Home loan
 - USDA Rural Development as First Position Lender
 - 100% Project-Based Section 8
- Applicants must be able to meet MHDC's mortgagor and insurance requirements.



Application Evaluation

- Applications will only be accepted through the Operating Assistance Program application in AMRS.
- Only complete applications will be considered for review.
- MHDC reserves the right to request additional information as deemed necessary to complete the application review.
- Applications containing corrections submitted after requested date will not be considered for review and may result in elimination from funding consideration.



Review Criteria

- Operating assistance funding awards will be determined by:
 - Property eligibility;
 - Unit eligibility;
 - Most recent approved Schedule II rents;
 - Proposed rents based on (family or elderly) unit designation; and
 - Applicable program rent maximums.
- Misrepresentations of any kind will be grounds for denial or loss of funding award and may affect future participation in MHDC programs or current portfolio compliance.
- Final funding decisions are within the sole and complete discretion of MHDC.

Missouri Housing
Development Commission

Subsidy Calculation

- The operating assistance subsidy will be calculated based on:
 - The difference between the proposed rent (including the applicable rent increase percentage for family (7%) or elderly (3%) property) applied to eligible occupied units with a move-in date on or prior to April 30, 2025, and a 10% increase of that rent.
- The rent gap would then be annualized to achieve the annual unit subsidy.
- The potential operating assistance funding would be the total of the annual unit subsidy for all the property's qualified units.



Family Development Example

- Unit 101's most recent Schedule II rent is \$506
 - \$506 x 10% rent increase = \$557
- Subsidy would be calculated as follows:
 - **Current Schedule II rent** \$506 x **Proposed family rent increase percentage** 7% = \$541
- Unit 101's gap assistance would be \$16 for an annual unit subsidy of \$192
 - **\$557 \$541 = \$16**
 - **\$16 * 12 = \$192**



Elderly Development Example

- Unit 201's most recent Schedule II rent is \$400
 - \$400 x 10% rent increase = \$440
- Subsidy would be calculated as follows:
 - **Current Schedule II rent** \$400 x **Proposed elderly rent increase percentage** 3% = \$412
- Unit 201's gap assistance would be \$28 for an annual unit subsidy of \$336
 - **\$440 \$412 = \$28**
 - **\$28 * 12 = \$336**



Application Instructions

- The OAP application must be submitted in MHDC's Asset Management Reporting System (AMRS).
- The OAP application may be accessed in AMRS by the System Administrator and/or designated Management Company Administrator roles.
- Applicants are encouraged to evaluate the responsible party for completing and submitting the OAP application and ensure correct access to AMRS is established prior to the start of the application period.
- The OAP application utilizes both property financial data previously submitted through AMRS, and current property data provided by the applicant.
- Application has three parts: Part A, Part B, and Part C.



Part A

- This section details information about the property, including development type, funding types, compliance status, and the property's DSCR/ECR.
- The DSCR/ECR is calculated from the property's financial statement submission for the calendar years 2023 and 2024.
- This information will be used to identify if the property meets the eligibility requirements for the Expense or Debt Service Coverage Ratio as defined in the OAP NOFA.



Part A: Property Information

- Information pulled from property data in AMRS:
 - Property Name
 - MHDC/LIHTC Name
 - Total number of units
 - Development type
 - Owner Name
 - Management Company
 - County
 - Active Funding Type
 - Property Compliance
 - DSCR/ECR



Part A: Compliance Determination

- If the property is currently non-compliant for the following reasons, then the property is not eligible to apply for operating assistance:
 - Noncompliant with failure to submit and respond to Annual Financial Statement (AFS)
 Requirements
 - Noncompliant with failure to submit Annual Certification Online (COL) Report
 - Noncompliant with failure to submit Exhibit A: Owner's Certification of Continuing Program Compliance
- If the property is noncompliant, then the application will display the reason for non-compliance.
- If the compliance issue is resolved prior to the application deadline, the Property can Certify/Submit the application.



Provide an accurate response to the following question:

During the submission of the financial statements for the calendar years as outlined in the applicable NOFA, did my property have mandatory hard debt?

YES or NO?

Based on the applicant's YES/NO response, the applicable calculation of Debt Service Coverage Ratio or Expense Coverage Ratio will be displayed based on the financial information previously reported to MHDC during the property's financial statement submission period.

Note: If property has an amortizing loan, you much select yes.



- If the DSCR/ECR is above or equal to 1.20 in <u>either</u> year, then the property is not eligible to apply for operating assistance. The applicant will be unable to proceed with the application.
- If the DSCR/ECR is below 1.20 in <u>both</u> years, then the property is eligible to apply for operating assistance. The application will be able to proceed to Part B of the application.

Note: Eligibility does not guarantee approval of Assistance



Debt Service Coverage Ratio (DSCR)

Net Operating Income Before Debt / Total Debt Service

Net Operating Income Before Debt is defined as:

Effective Total Income LESS Total Operating Expenses LESS Required Replacement Reserve Deposits PLUS Replacement Reserves Transfers (which are included as expense items on the submitted profit/loss statement)

Debt Service Coverage Ratio is required to be used when the development has mandatory Hard Debt



Expense Coverage Ratio (ECR)

Effective Total Income / Total Operating Expense PLUS Required Replacement Reserve Deposits LESS Replacement Reserves Transfers

Expense Coverage Ratio (ECR) excludes Debt Service from the overall calculation and should only be used as an alternate benchmark when a property has no Hard Debt



Part B: Subsidy Determination

- This section collects information on the property's units, current tenant information, and applicable unit designations. This information will be used to identify eligible units and determine the eligible subsidy.
- The following information submitted must be current as of 8/31/2025:
 - Unit Number
 - Number of Bedrooms
 - Move In Date
 - Move Out Date
 - Head of Household First Initial, Last Name
 - Unit Designation (Tax Credit 60%, High Home, etc.)
 - Unit Status (Occupied/Vacant)
 - Current Tenant Rent
 - Current Utility Allowance



Part C: Ownership Information

- This section requests property ownership information:
 - Has a Transfer of Physical Assets (TPA) occurred since the property's most recent tax credit allocation?
 - Identify reason(s) why ownership is requesting operating assistance.
 - Are there any judgement, claims, arbitration proceedings or suits pending or outstanding against the ownership entity or management company?
 - Does ownership anticipate requesting the full amount of estimated subsidy?
 - Provide further information needed for processing the MHDC Operating Assistance Application.
 - Acknowledgement that the requested assistance will be offered in the form of a nonamortizing soft loan.



Part C: Required Attachments

- Rent Roll:
 - Applicant must submit a rent roll current at the time of application submission:
 - Unit Number
 - Bedroom size
 - Head of Household Full Name
 - Move In Date
 - Move Out Date
 - Current Rent
 - Identify Unit Designation for each unit (Tax Credit 60%, High Home, etc.)
 - Identify all units with a project-based voucher
- Ownership Entity Information:
 - Must provide information on the principals of the ownership entity, including name, address, and FEIN/SSN to complete a Missouri tax clearance check in accordance with the Tax Credit Accountability Act.

Application Submission

- All Applications are required to be submitted in MHDC's Asset Management Reporting System.
- https://amrs.mhdc.com
- Only AMRS System Administrators or designated Management Company Administrators will have initial access.
- Additional access can be granted by the System Administrator to additional staff within each staff member's AMRS user profile.



AMRS: Login



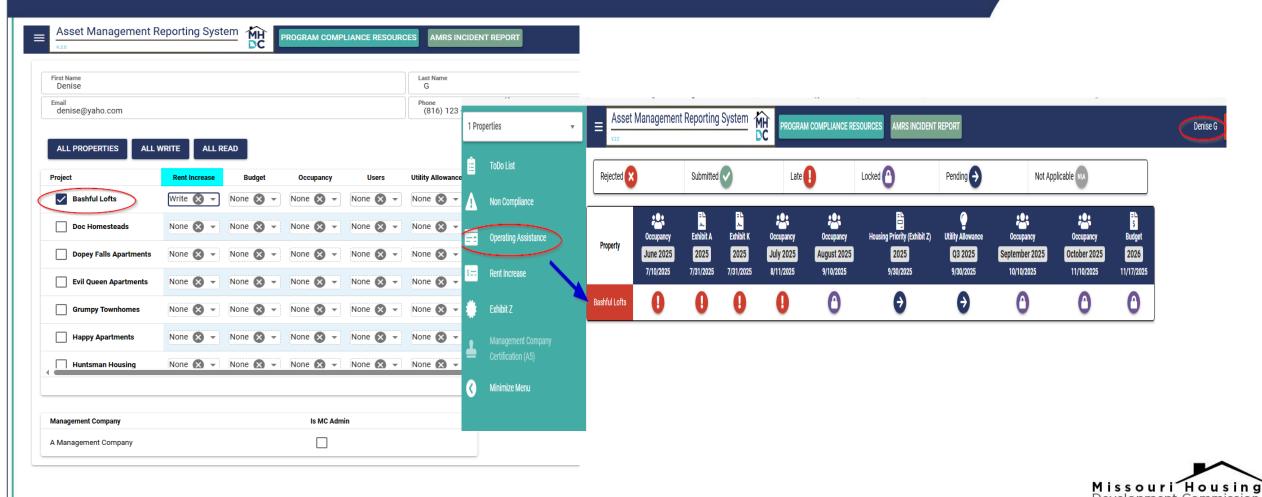


AMRS: Providing User Access to Submit Application

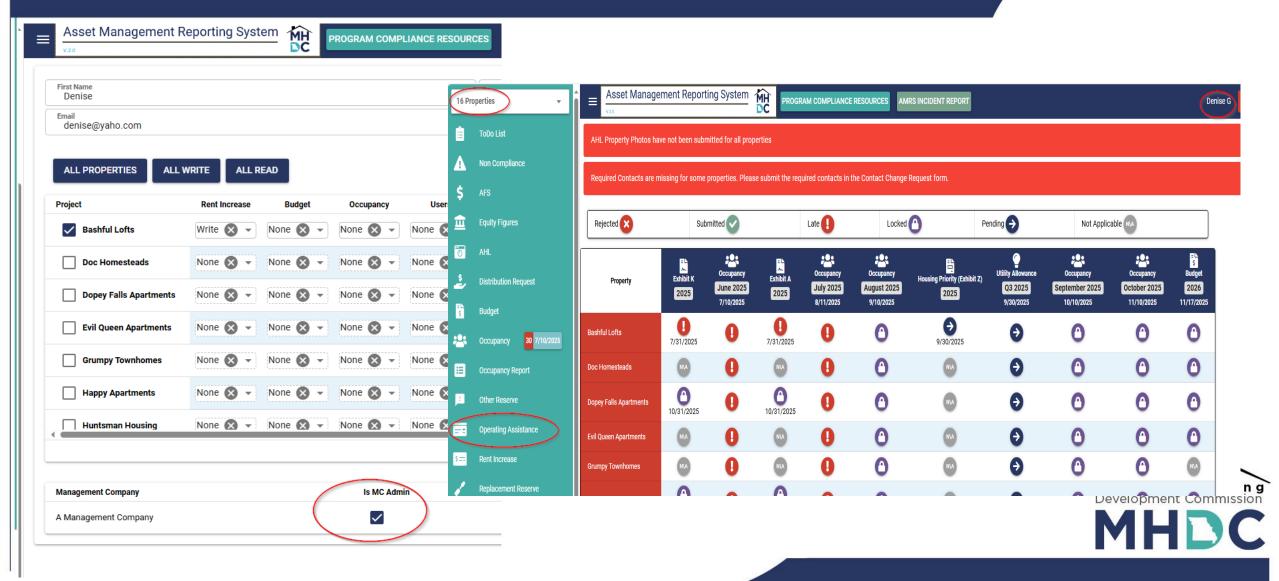




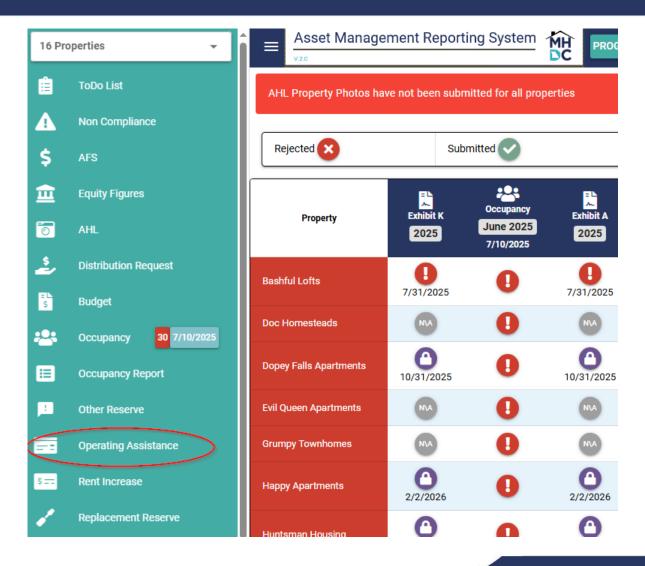
AMRS: Non-System Administrator/MC Admin Access



AMRS: Providing MC Admin Access

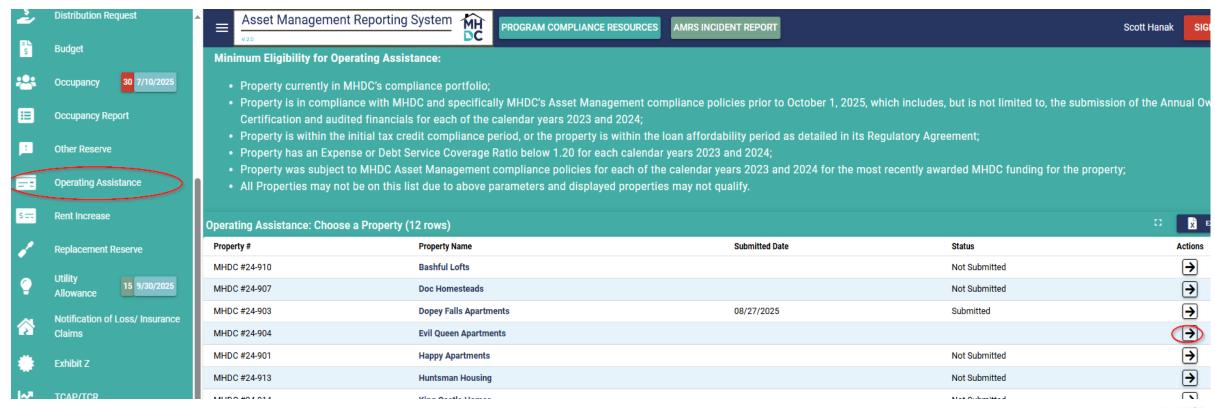


AMRS: Operating Assistance Application Module





AMRS: Operating Assistance Application Module



Note: A property listed here does not guarantee eligibility

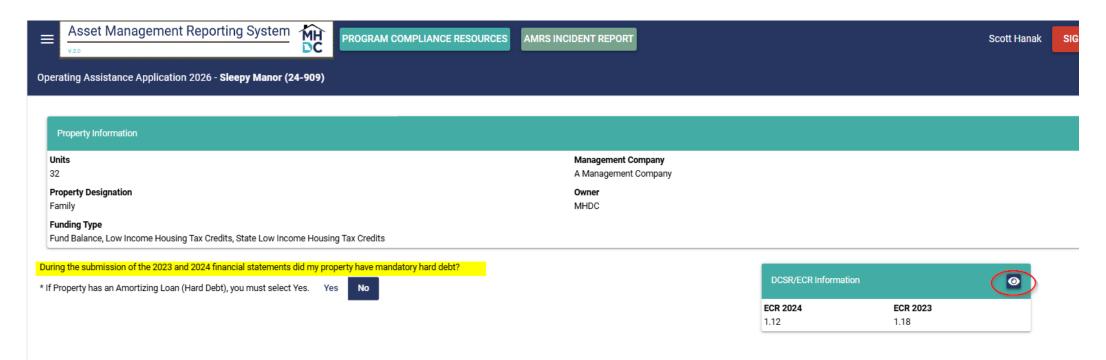


AMRS: Starting a Request





AMRS: Part A Eligibility - Eligible



- Please provide a listing of tenants and applicable unit designaton/status at the property as of 8/31/2025.
 - Owner will only receive subsidy for occupied units as of April 30, 2025.
 - · Currently vacant units do not need to be included in this list.



AMRS: ECR Calculation Detail

Management Company
A Management Company
Owner
MHDC

DCSR/ECR Information		•	
ECR 2024		ECR 2023	
1.12		1.18	

ECR Calculation				
		2023	2024	
Effective Total Income	5100T, 5200T, 5390, 5400T, 5900T	\$164,497	\$166,170	
Administrative Expenses	6263T	\$56,282	\$47,269	
Supportive Service Expenses	6990	\$0	\$0	
Utilities	6400T	\$16,946	\$13,558	
Operating & Maintenance	6500T	\$37,548	\$63,141	
Real Estate Taxes	6710	\$5,489	\$5,505	
Property and Liability	6720	\$19,029	\$13,621	
Taxes and Insurance	6711,6721,6722,6723, 6790	\$3,729	\$4,924	
Total Operating Expenses		\$139,023	\$148,018	
Replacement Reserve Deposits	7002	\$0	\$0	
R4R included as Expense on the P/L	7003	\$5,312	\$7,854	
Expense Coverage Ratio (ECR)		1.18	1.12	
ECR is defined as: Effective Total Income / (Total Operating Expenses + Replacement Reserve Deposits - Replacement Reserves Transfers)				



AMRS: DSCR Calculation Detail

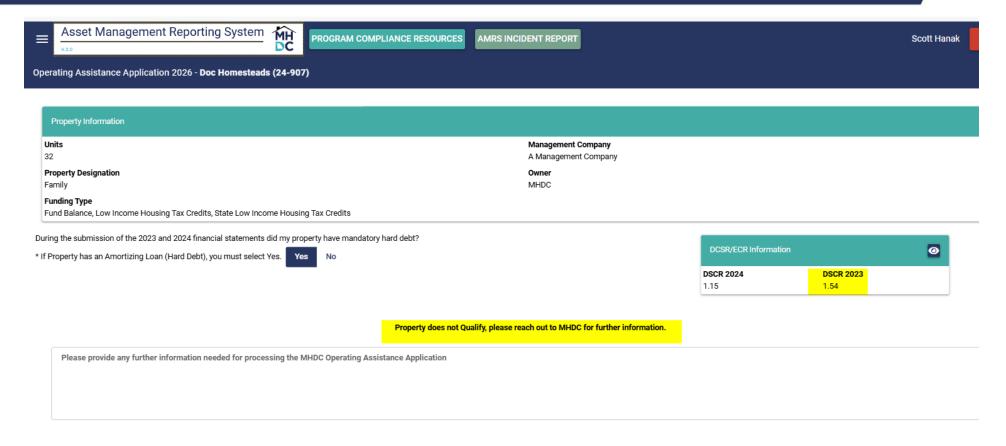
DSCR Calculation			
		2023	2024
Effective Total Income	5100T, 5200T, 5390, 5400T, 5900T	\$423,257	\$439,213
Administrative Expenses	6263T	\$114,768	\$115,246
Supportive Service Expenses	6990	\$0	\$298
Utilities	6400T	\$43,534	\$38,684
Operating & Maintenance	6500T	\$110,439	\$102,838
Real Estate Taxes	6710	\$25,605	\$26,316
Property and Liability	6720	\$70,921	\$60,622
Taxes and Insurance	6711,6721,6722,6723, 6790	\$5,417	\$2,016
Total Operating Expenses		\$370,684	\$346,023
Replacement Reserve Deposits	7002	\$23,556	\$23,613
R4R included as Expense on the P/L	7003	\$9,666	\$2,500
Net Operating Income Before Debt		\$38,683	\$72,076
Total Debt Service	6820, 6850, 7001	\$72,257	\$72,254
Debt Service Coverage Ratios (DSCR)		0.54	1.00

DSCR is defined as: Net Operating Income Before Debt* / Total Debt Service

*Note: Net Operating Income Before Debt is defined as: Effective Total Income less Total Operating Expenses less Required Replacement Reserve Deposits plus Replacement Reserves Transfers which are included as expense items on the submbitted profit/loss statement.



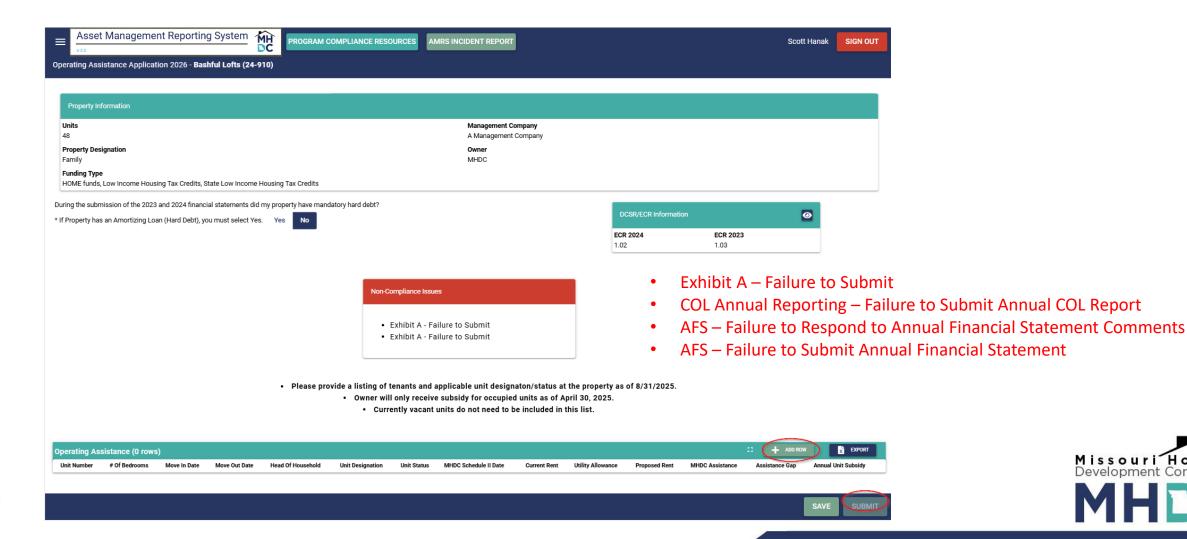
AMRS: Part A Eligibility - Not Eligible



Certification and Submission is not allowed if property is not qualified. Submission will be disabled when submission period closes.



AMRS: Part A Eligibility - Non-Compliance





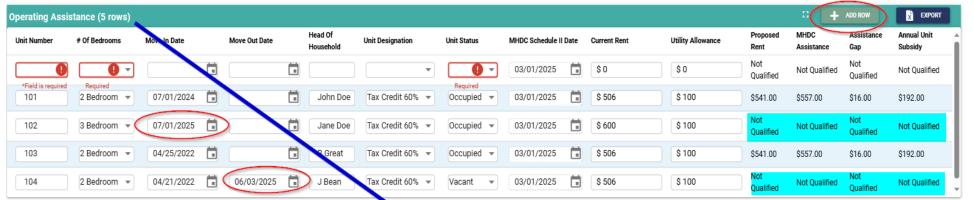
AMRS: Part B – Subsidy Determination

During the submission of the 2023 and 2024 financial statements did my property have mandatory hard debt?

* If Property has an Amortizing Loan (Hard Debt), you must select Yes. Yes

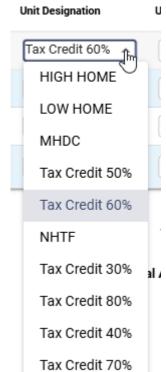


- · Please provide a listing of tenants and applicable unit designation/status at the property as of 8/31/2025.
 - . Owner will only receive subsidy for occupied units as of April 30, 2025.
 - . Currently vacant units do not need to be included in this list.



Total Qualified Units: 2

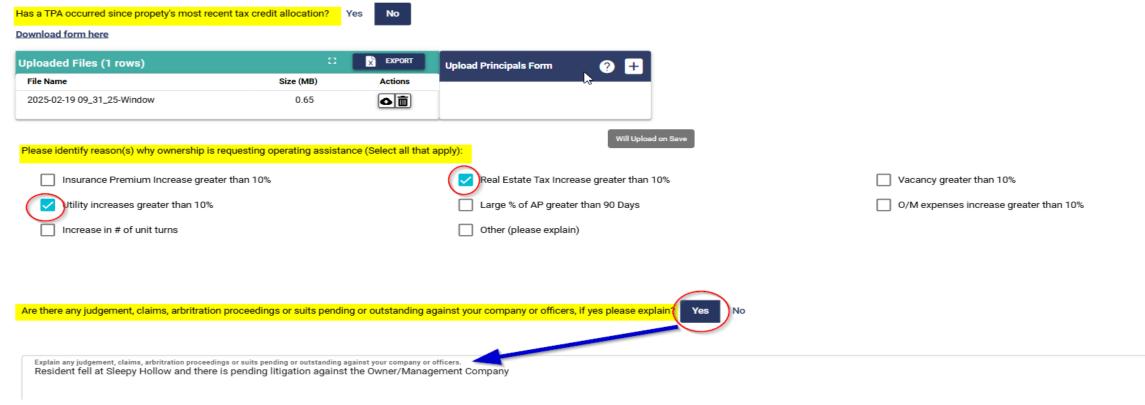
Total Annual Unit Subsidy: \$384.00





AMRS: Part C – Application Questions

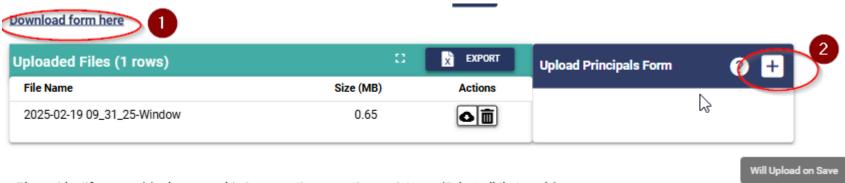
Does ownership anticipate requesting the full amount of estimated subsidy, if no please provide an estimated requested amount not to exceed the total Estimated Subsidy Amount?





AMRS: Part C – Required Uploads

Ownership Entity Information



Name Date modified Type So

0-64-12

2 015 AMRS Training-zip
mages

1 ext

> ② Decuments

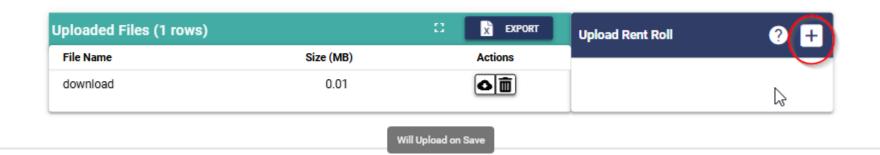
> ② Program Fales

File names

| Videos | Vi

Please identify reason(s) why ownership is requesting operating assistance (Select all that apply):

Rent Roll Information





AMRS: Principals Form

MHDC	Ownership Entity Information
1 Ownership Information:	
Ownership Entity:	
FEINE	
Address	
Contact Name:	
Phone:	
imati	
2 Type of Organization:	Select If "Other," identify:
3 Date of Organization:	
	r organization been in business under its present name?
Tyes, please indicate t	e names:
8 Signature:	
Martino	
Title	
Date:	



AMRS: Certification and Final Submission

Please provide any further information needed for processing the MHDC Operating Assistance Application

- I certify the information submitted within the above application is true and accurate, and that the final amount of assistance will be determined by MHDC during application review, and could result in an amount different from the submitted application.
 - · By certifying, I acknowledge that requested assistance will be structured as a non-amortizing soft loan.







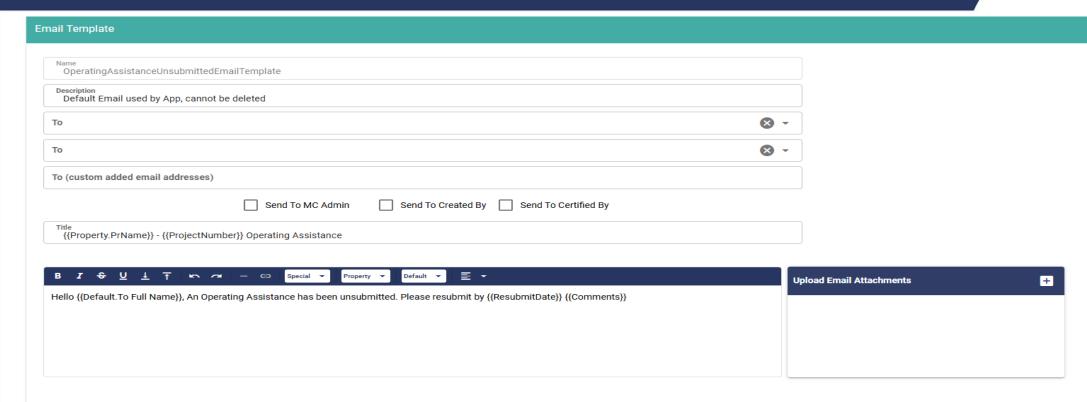


AMRS: Successful Submission Email

Operating Assistance Submitted Email Template Description Default Email used by App, cannot be deleted To Coustom added email addresses) To (custom added email addresses) Send To MC Admin Send To Created By Send To Certified By Trite ((Property, PrName)) - ((ProjectNumber)) Operating Assistance			
Description Default Email used by App, cannot be deleted To To To S To (custom added email addresses) Send To MC Admin Send To Created By Send To Certified By Tale {{Property PrName}} - {{ProjectNumber}} Operating Assistance	tello {{Default.To Full Name}}, An Operating Assistance has been Submitted for {{Property.PrName}}.		_
Description Default Email used by App, cannot be deleted To To To To Send To MC Admin Send To Created By Send To Certified By	B I & U ± 7 xx 0 - xx Special v Property v Default v 🖹 v	Upload Email Attachments	+
Description Default Email used by App, cannot be deleted To To To To Send To MC Admin Send To Created By Send To Certified By	{{Property.PrName}} - {{ProjectNumber}} Operating Assistance		
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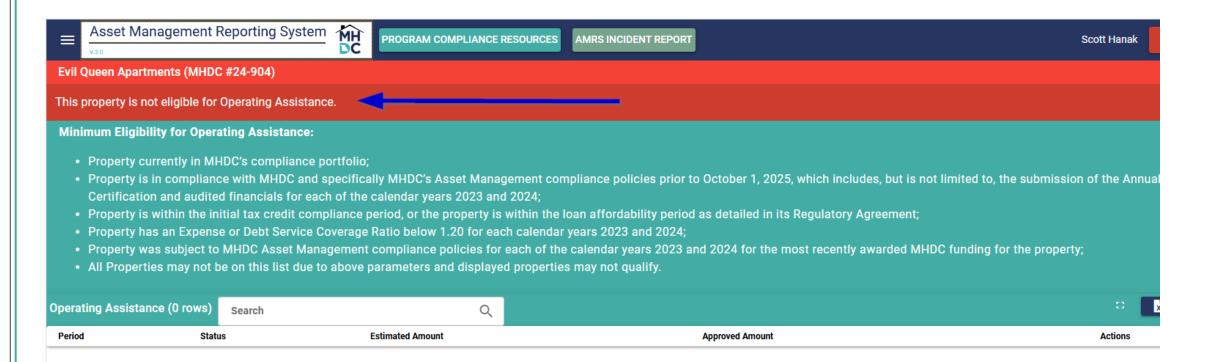


AMRS: Application Unsubmitted Email





AMRS: Not Eligible







Questions?

Kansas City

1201 Walnut Street, Suite 1800 Kansas City, MO 64106 (816) 759-6600 OAP@mhdc.com

St Louis

505 N 7th Street, Suite 2000 St Louis, MO 63101 (314) 877-1350

MHDC.com